Avocent® Data Center Planner™

Professional Services



How it works...fast

Unlike turnkey service programs' timeconsuming classroom time, Avocent Quickstart delivers the benefits of continuous, one-on-one interaction between Avocent experts and your primary Data Center Planner administrator.

On-site, on time

On-site services provide basic skills; elements which, when bolstered by virtual training, lead to on-target site-plan development and more effective ongoing management.

QuickStart Options to Jumpstart Your Return on Investment

Avocent Professional Services offers a set of QuickStart services that can enable you to quickly realize the benefits of Avocent Data Center Planner. The QuickStart service offerings are designed to reduce risk and disruption during the transition to your new data center planning solution.

We keep it simple and align to your unique business requirements. The special program delivers:

- Fastest time to value
- Expert implementation based on proven best practices
- Classroom, on-site or remote implementation
- Reduced time and labor obligations for your IT professionals









It's a tried and true way to accelerate your solution ROI, ensure peak performance for your unique IT environment and limit surprises or unexpected delays during installation and implementation.

Emerson Network Power.

The global leader in enabling Business-Critical Continuity™.

Emerson Network Power Avocent Corporation www.avocent.com

Program Specifics

• Site Plan Development (two days) – On-site floor plan development and asset inventory.

The Goal: Produce a representative floor plan and digital floor-mounted rack/equipment cabinet and several rack-mounted assets.

This time is also used to create an inventory service for documenting data center assets and developing the Data Center Planner site plan with readily, visually verifiable attributes such as floor plan layout, required device information and user-defined attributes. Required device information for this includes manufacturer, model, description, location and unique Data Center Planner device shape ID.

The service is bound by the amount of time (i.e., number of days) purchased and the end user is responsible for final floor plan development, asset inventory data collection and site plan population.

• Application Deployment and Tutorial (one day) – On-site technical resource.

The Goal: To deploy the Data Center Planner application on a dedicated server, meeting current application specifications.

Avocent will verify system operation and provide up to two hours of one-on-one basic application navigation and usage tutorial for the primary customer administrator.

• Data Center Planner Planning and Operations – Enables your IT professionals to create best practices in data center design, planning and ITIL consulting using Avocent solutions.

The Goal: As part of our Data Center Infrastructure and Planning Certification track, this course is a requirement to become an Avocent Certified Planning Specialist. The course (number 370) includes a series of software demonstrations and lab exercises to support the learning objectives.

The course includes: Two half-day lectures from 9:00 a.m. to 12:00 p.m. (CST) and two half-day labs from 1:00 to 4:00 p.m. (CST). Note: EMEA courses are conducted on GMT. Students should expect to spend approximately three to four hours to complete the labs. Instructors will be available for assistance.

Learn from Field-Proven Professionals

Our team knows IT and has lived it. The Avocent Professional Services team is comprised of seasoned consultants with extensive expertise and experience in the following disciplines:

- Project Management
- Consulting Services
- Business Process Analysis and Re-engineering
- Application Architecture and Design
- Systems Integration
- Performance Analysis and Tuning
- Data Center Management
- Technology Asset Management
- Engineering Installation, Implementation, Configuration and Deployment

To order, use Part Number IMPSE-DCP-OS-VAL Quantity:3

For further information, please contact your regional Avocent Account Manager or Avocent Inside Sales Rep. http://global.avocent.com/mv/landing/emea/default.asp

