

Case Studies

Industry: Government	Application: Network Operations
Customer: State of Ohio - Bureau of Workers Compensation (BWC)	
Location: Columbus, Ohio	



The Need: Since 1912, Ohio's Workers' Compensation System has helped employers and employees cope with workplace injuries by providing medical and compensation benefits for work-related injuries, diseases and deaths. BWC has a central office in Columbus, Ohio and 21 customer service offices located across the state. At **\$25.2 billion**, BWC is the largest exclusive state-fund workers' compensation system in the United States and the second largest underwriter of workers' compensation insurance in the country.

The Bureau needed a Command Console to provide its operators an efficient method of monitoring their mission critical data processing operations. The Bureau wanted a long lasting, sturdy all steel computer console suitable for 24/7 operations, that would accommodate their various monitors, servers, keyboards and other equipment last them well into the future. They also wanted a supervisor station for their supervisors.

The Product Used: The *SMC System 2000* a Two-Tier Traditional Command Console, plus for their Supervisor Area, the *SMC Command Station* (not shown here).

Why Mainline & SMC?: BWC found that design of *SMC/System 2000* and *the SMC/Command Station* met their requirements.